

Success Cases

SMART QUEUE

The main objective of this project is to develop a **queuing system** to assist customer requests on the company's physical branches.

The team works on replacing a legacy system queu functionalities with custom implemented system, in current customers like tablet and LED screens. On the Backend side, developing new and intuitive **UI BackOffice** with advance reporting functionalities.

Tools



Customer
Credit Card Company

Tech Group
Microservice and Backend
UX & UI

Features Overview

- Ticket creation
- Call of tickets
- Prioritization tickets
- Entity modeling: location, collaborator, box, queue and others.
- Reporting