

Success Cases

INTELLIGENT INTERACTIONS

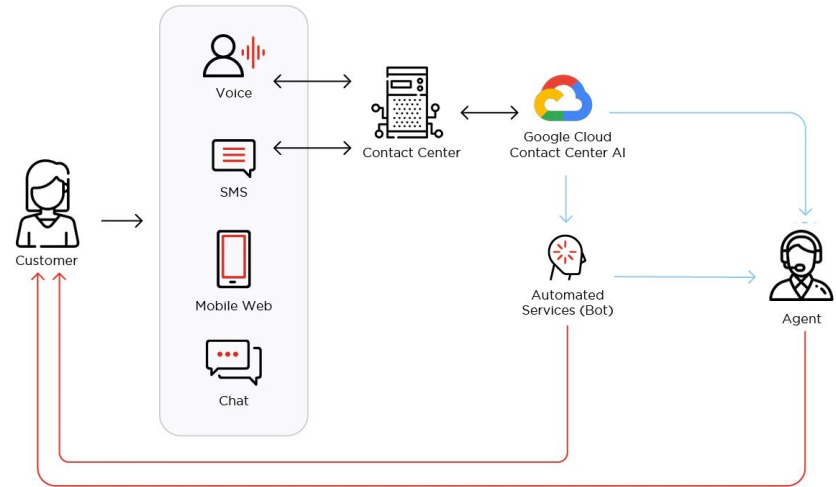
Integrating **Google Cloud Center IA** with a unified communication contact center. Decide the best path for customer engagement **Virtual Agents** capture and analyze the intent, actions, and ultimate outcome of each interaction in real time. This delivers an ever-evolving AI experience full of human-like, **intelligent interactions**. Plus, seamless handoffs to live agents include all context gathered.

Customer

Unified Communications
Fortune 500 Company

Tech Group

Cloud
Machine Learning



Tools



VXML CCXML



Google Cloud
Partner

We are Google Cloud
Partner Certified